

Collecting your airport transfer at Alicante airport



On arrival to Alicante ("El Altet") airport instructions are as follows:

Go through passport control and collect your bags.

From baggage collection, make your way out to the main arrival hall. There are usually lots of people in the arrivals hall. You will notice a small café on the left hand side. Walk straight ahead where you will see on either side of you a lift. To the left there is also an escalator and to the right a staircase. Make your way down to level -2 (minus 2).

Once on level -2 you will clearly see a number of desks for different transfer companies. We use a company called **Beni Connect**. Look for the sign at one reception desk that says "Beni Connect transfers", one of their representatives should be expecting you. Please do not make your way out into the parking bays without first checking in with the representative. They will direct you to the vehicle which will transfer you to the retreat.

In the case of a problem at the airport, in the first instance please contact the Beni Connect office on (0034) 965 850 790 or in the case of an emergency out of hours then call (0034) 667 495 383. Remember from an international mobile to dial (0034) first. If you are still having any problems, you can always call us direct at La Crisalida Retreats on (0034) 966 865 242 or in the case of an emergency out of hours then call (0034) 640 543 611.

We look forward to welcoming you soon at the retreat!